Pressure Ulcers: What You Should Know

A Guide for People with Spinal Cord Injury

Administrative and financial support provided by Paralyzed Veterans of America
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This guide has been prepared based on scientific and professional information found in *Pressure Ulcer Prevention and Treatment Following Spinal Cord Injury: A Clinical Practice Guideline for Health-Care Professionals* published August 2000. Users of this guide should periodically review this material to ensure that the advice herein is consistent with current reasonable clinical practice.
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Who Should Read This Guide?

- People with spinal cord injury (SCI).
- Family, friends, personal care attendants, and others who help you with your care.
- Health-care providers with whom you come in contact, especially your primary care physician.

Your health-care professionals can order a copy of the full clinical practice guideline, *Pressure Ulcer Prevention and Treatment Following Spinal Cord Injury*, by calling the Paralyzed Veterans of America’s Distribution Center toll-free at (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine’s web site at www.scicpg.org.

Why Is This Guide Important?

This Guide is important because:

- People with SCI are at lifelong risk for developing pressure ulcers.
- Pressure ulcers are a serious problem that affects health and well-being.
- Many pressure ulcers can be prevented.
- The earlier pressure ulcers are found, the more easily they can be treated.

This Guide is intended to help you and those who assist with your care learn how to prevent pressure ulcers. If a pressure ulcer develops, this Guide will help you spot it early so that you can seek appropriate treatment. The more you know about this problem, the better able you will be to participate fully in the decisions that need to be made for treatment.

*Words in italics are explained in the Glossary on page 35.*
What Is a Pressure Ulcer?

A pressure ulcer is a lesion/wound or injury, usually caused by unrelieved pressure that results in damage of underlying tissue. Factors other than pressure alone can contribute to the development of a pressure ulcer. These include friction, shear, and moisture (from excessive perspiration or incontinence).

Certain parts of the body are more vulnerable to pressure ulcers than others (see Where Do Pressure Ulcers Occur? Page 12). For example, if you lie in bed in one position too long, tissue damage can and will occur if you do not change your position. If you sit in your wheelchair for hours without routinely shifting your weight, you may find a discolored pressure area or a break in the skin on your buttocks. In both cases, the tissue may start to die (necrosis). This is a pressure ulcer.

It is important to understand that pressure ulcers do not necessarily start on top of your skin, where you can see them. Instead, they may begin deep inside the tissues of your body, called the fascia, and work their way up, to the outside of your skin (see Figure 1). That makes it hard to find an ulcer early. By the time your skin is discolored or has an open area, called a lesion, the tissue beneath it is already damaged. That is why it is important to learn how to prevent pressure ulcers and how to check your body for signs of them.

Who Gets Pressure Ulcers?

Anyone who has a condition that impairs mobility (the ability to move) and sensation (the ability to feel) is at risk for the development of pressure ulcers. Because people with spinal cord injury have both impaired mobility and sensation they spend a lot of time either sitting in a wheelchair or reclining in
bed. This puts continuous pressure on the same parts of the body throughout the day. It is important to understand that when you recline in bed, the pressure exerted between your body and the bed surface is distributed across a broader surface, whereas in the sitting position, the pressures are more concentrated on the buttocks area (ischial tuberosities) and tailbone (coccyx).

Another reason people with SCI are prone to pressure ulcers is that the SCI has caused changes in the way their skin functions. Skin is the largest organ of the body. Like any good covering, skin protects its contents—muscles, organs, bones, etc.—from outside elements. It also helps keep body temperature within a healthy range, in part by sweating (see A Special Note below).

The changes in the skin that occur as a result of SCI may continue for three to five years after the SCI, and they may make skin more fragile. The combination of more fragile skin and long periods of time in one position puts people with SCI at especially high risk for pressure ulcers.

### A Special Note

When normal skin heats up to about 32–34 degrees Centigrade (89.6–93.2 Fahrenheit), the body begins to sweat automatically. For people with a complete SCI, as their spinal cord recovers after injury, sweating may return below the level of injury, but without normal regulation. People who have this kind of reflex sweating below their injury level are at added risk for pressure ulcers due to the potential accumulation of moisture.

Consequences of overheating are a drop in blood pressure that may cause you to faint, get a headache, or if severe enough, suffer heat stroke. Tips to avoid overheating are:

- Wear lightweight, breathable clothing, such as cotton.
- Carry water to spray on your skin.
- Use cool compresses over your skin.
- Carry cool water to drink.
- Stay in shaded areas when outdoors, or move out of direct sunlight when possible.
What Are Other Risk Factors, Besides SCI?

SCI itself puts people at risk for pressure ulcers. But there are other risk factors as well—factors that make some people more likely to develop pressure ulcers than others. Some you can control, such as being active and keeping your skin clean and dry; others, such as your age and level of injury, you cannot control or change, but you should know about them. These risk factors are discussed below and in table 1 on page 10.

Age—As people age, there is a reduction in muscle mass and skin firmness. This results in less padding between their bones and other surfaces. For people with SCI, some of those changes can bring a greater risk for pressure ulcers.

Other health problems—Multiple health problems are called comorbid conditions, and they also increase the risk of developing pressure ulcers. Several health problems have been linked to pressure ulcers. They include heart disease, diabetes, kidney disease, lung disease, poor nutrition, and frequent urinary tract infections.

Smoking—Anything that interferes with your circulatory system—the network that carries blood throughout your body—can affect your skin and put you at risk for pressure ulcers. Smoking impairs circulation. If you were a smoker before your SCI, you were probably advised to quit. Pressure ulcers are just one of the health risks increased by smoking, especially in people with SCI.

Severity of SCI—The level and completeness of your SCI may increase the risk of developing pressure ulcers. Issues such as the inability to check your skin or perform a weight shift on your own can increase the likelihood that you will develop a pressure ulcer. However, even people with full use of their arms and hands are at risk if they do not take responsibility for doing those things that contribute to healthy skin.

Activity—Activity means your participation in those things you do every day. This includes activities that are social, work- or school-related, or for leisure. The less active you
are, the greater your risk for pressure ulcers. Being physically active and involved in your community is good for the body and the mind. In fact, being active can, by itself, improve your overall health. Although there may be times when you need to be alone for a while, do not stay isolated. Reach out—let your family, friends, and the world in. Many resources for support are now available for people with SCI. Talk with your health-care providers to identify them (see Appendix A, page 38).

**Skin moisture**—In people with SCI, as their spinal cord recovers, sweating frequently returns below the level of injury, but without normal regulation. This is a result of the neurological damage and changes in that part of the nervous system that controls body temperature. People with SCI must be very careful because the body cannot cool itself effectively and can become easily overheated in a hot environment. Damp, moist skin is a natural environment for skin breakdown and infection. It is important to have good bladder and bowel management programs to prevent the skin from being in contact with harmful bodily wastes. (Order a copy of *Neurogenic Bowel: What You Should Know* by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine web site at www.scicpg.org.)

**Mental distress**—Your state of mind (feelings/emotional state) has a lot to do with your overall health. It also affects how you get along with family members, personal care attendants, and others who help you throughout the day. Everyone experiences depression, anxiety, anger, frustration, or a lack of self-esteem, morale, or self-confidence at some point in his or her life. These feelings may be so strong that you are less able to take care of yourself. If these feelings persist, contact your health-care provider for help. (Order a copy of *Depression: What You Should Know*, available by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine web site at www.scicpg.org.)

**Adherence**—In a health context, *adherence* is following directions and recommendations. Since the onset of your SCI, many health-care providers have given you a great deal of
information. Most likely, this included the medical aspects of SCI, its complications, and ways to maintain your health and well-being. During your rehabilitation, you were encouraged to take responsibility for as much of your care as possible. It is not uncommon to need reminders (or a refresher course) about a specific aspect of your health. If you develop a pressure ulcer that requires you to visit a health-care provider, ask for written instructions on the treatment program you are to follow at home. Discuss specific problems with the appropriate health-care provider. Wheelchair maintenance or parts are usually discussed with an occupational or physical therapist (an OT or PT) or, at the Department of Veterans Affairs (VA), a kinesiotherapist (KT); wound care products are usually discussed with your physician or nurse. Solutions can be found through team effort. If a family member accompanies you to the clinic or your health-care provider’s office, encourage him or her to ask questions.

**Important:**
For any health problem, always make sure you understand what you are supposed to do. Do not be embarrassed to ask a doctor, nurse, or therapist to review instructions with you or to explain something that sounds complicated. It is your body, and you have a right to understand what is going on with it. It is also your responsibility to do everything you can to take care of your health. If you cannot do the actual care yourself, learn to direct your care. Your health-care providers need your cooperation and active participation to do their best for you.

**Illegal drugs and alcohol**—People who use illegal drugs or alcohol are often careless of their health and are less likely to stick with any prevention routine. This can be a special problem for people with SCI. It is natural to be private about the use of illegal drugs or alcohol. However, if you have a drug or alcohol problem and want help, contact your primary care physician who will direct you to the appropriate resources.
Autonomic Dysreflexia—*Autonomic dysreflexia* is a serious blood pressure problem for people with SCI who have an injury at or above the T6 level. It is also a major risk factor for pressure ulcers. More important, it can be a life-threatening condition. Learn more about this potentially fatal condition. Order a copy of *Autonomic Dysreflexia: What You Should Know* by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine’s web site at www.scicpg.org.

A Special Note
Malnutrition can be a serious problem for individuals with SCI. This may be due to lack of information regarding proper nutrition, lack of financial resources, or inability to prepare a proper diet. People who develop pressure ulcers are sometimes malnourished. If you are malnourished, your health-care provider may suggest you take vitamins or other dietary supplements to boost your nutrition and immune system. Solutions to malnutrition can be sought if identified in a timely manner.

Inappropriate, worn-out, or inadequate equipment—Equipment wears out with age and daily use. It is important to regularly check all of your equipment to make sure its condition is adequate and appropriate to support you and distribute your weight.

Pressure ulcers occur because of a number of factors that may happen individually or in combination. The risk factors described above are intended to alert you to the potential for developing a pressure ulcer. Although all people with SCI are at risk, there are a number of routine activities that will reduce the risk significantly (see Table 1 on page 10). Most important, however, is how much responsibility you take to maintain healthy skin or to direct caregivers on appropriate ways to prevent pressure ulcers. Keeping in touch with your health-care provider who knows about pressure ulcers and SCI is one way of reducing your risk of severe complications. Health-care providers familiar with you can assist you by referring you to needed resources.
### TABLE 1.

**Risk Factors for Pressure Ulcers and Suggestions for Reducing Risk**

<table>
<thead>
<tr>
<th>RISK FACTOR</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age</td>
<td>Be aware that pressure ulcer risk increases with age, especially as the skin changes after age 40. Focus on prevention.</td>
</tr>
<tr>
<td>Other health problems</td>
<td>Monitor your body and health. Work with your health-care team to keep comorbid conditions under control as much as possible.</td>
</tr>
<tr>
<td>Smoking</td>
<td>If you smoke, quit. The health benefits are almost immediate and are particularly important to people with SCI. Most smokers try several times before they quit for good. If you have tried before, try again—do not give up!</td>
</tr>
<tr>
<td>Spinal cord injury</td>
<td>Ask your health-care provider if the level and completeness of your SCI put you at greater risk for pressure ulcers (or any other health problem).</td>
</tr>
<tr>
<td>Activity</td>
<td>Make an effort to remain physically active and involved in your community. You will have a more rewarding and healthier life.</td>
</tr>
<tr>
<td>Skin moisture</td>
<td>Follow a skin care plan that keeps your skin dry and clean. An effective bladder and bowel management program is essential not only for preventing pressure ulcers, but for your general health and well-being. Your health-care provider or members of your health-care team will help you design a program that meets your individual needs.</td>
</tr>
<tr>
<td>Mental distress</td>
<td>Depression and anger are common responses to SCI. If negative feelings seem to be controlling your life long after you have left your rehabilitation program, ask for help! Ask a member of your health-care team for a referral to a mental health professional, and order a copy of <em>Depression: What You Should Know</em> by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine’s web site at <a href="http://www.scicpg.org">www.scicpg.org</a>.</td>
</tr>
</tbody>
</table>
### TABLE 1. continued

<table>
<thead>
<tr>
<th>Adherence</th>
<th>Ask for written instructions and any available printed materials that are relevant. Ask questions until you are sure you understand what you are supposed to do. Practice your routines; involve family members and others who help in your daily care. <strong>Remember, it is your responsibility to take an active role in preventing pressure ulcers.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Illegal drugs and alcohol</td>
<td>Tell your health-care provider (or someone else you trust) what drugs you use, how much alcohol and drugs are consumed, and how often. Consider getting help to quit.</td>
</tr>
<tr>
<td>Autonomic dysreflexia</td>
<td>Learn more about this potentially fatal health problem and its warning signs and share this information with all persons who provide assistance with your care. Order a copy of <em>Autonomic Dysreflexia: What You Should Know</em> by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine’s web site at <a href="http://www.scicpg.org">www.scicpg.org</a>.</td>
</tr>
<tr>
<td>Malnutrition</td>
<td>Eat well-balanced meals and drink plenty of fluids to maintain proper nutrition. Talk to your health-care provider about your diet and what you can do to maintain your intake of calories, protein, and vitamins.</td>
</tr>
<tr>
<td>Cognitive impairments</td>
<td>Sometimes brain injury or disease can reduce your ability to understand and follow directions. You may need special assistance to understand your condition and to follow instructions. See <strong>Adherence</strong> (above) and tell your health-care provider, attendant, or family member if you have a problem understanding or following directions.</td>
</tr>
<tr>
<td>Inappropriate, worn-out, or inadequate equipment</td>
<td>Keep track of the condition of all of your equipment (see <strong>Equipment Diary</strong> on page 42). Replace any equipment that is worn-out, inadequate for your current needs, or inappropriate to effectively support you and distribute your weight.</td>
</tr>
</tbody>
</table>
Where Do Pressure Ulcers Occur?

Pressure ulcers usually occur over bony prominences. Figure 2 shows the areas of the body where pressure ulcers are likely to develop. Positioning in bed or sitting in a wheelchair will focus the pressure on different parts of your body. When you are lying in bed on your back, pressure is distributed over a greater area than when you are sitting. However, your sacrum (lower end of your spine, just below your waist), your coccyx (tailbone), and your heels are the most vulnerable when lying in bed. In very thin people, their shoulder blades (scapulae) also may be at risk. If you are lying on your side, your hip bone (trochanter) is the most vulnerable. Also, in the side-lying position, if your knees or ankles are touching, they are at risk as well. When you are sitting in your wheelchair (or on any other surface), your seat bones (ischium) are at greatest risk. If you have any problems with your posture such as scoliosis (curvature of the spine), you may sit in a position that puts more pressure on one side of your buttocks than on the other side. An appropriate wheelchair and seating system will help to position you so that your sitting pressure is distributed more evenly.
What Do Pressure Ulcers Look Like?

Pressure ulcers are classified as Stages I–IV based on the degree of tissue damage initially observed. The stages are based on which layers of skin and tissue are damaged and how severe that damage is. Health-care providers use these stages to describe pressure ulcers and decide how best to treat them.

**Stage I**—This stage is considered mild and has the least amount of damage. Because the skin is not broken (remains intact) it may not be thought of as an ulcer in the usual sense. However, some warnings are important signs of an ulcer developing. Compared with other areas of your body, you might find that:

- The skin is warmer or cooler to the touch.
- The tissue feels firmer or “boggy” or “mushy” as a result of fluid underneath, called **edema**.
- The area may hurt or itch.
- The skin is a different color—pink or red in light skin; red, blue, or purple in darker skin.

Stage I pressures ulcers are often missed because:

- Changes in skin color can be hard to spot especially in people with dark skin.
- Many people with SCI, their caregivers, and even some health-care providers may be unfamiliar with the characteristics of a Stage I pressure ulcer.

Nevertheless, it is important to detect these ulcers as early as possible. They are the early warning signs that you need better prevention and skin checks. **Frequent skin checks will enable you to recognize what “normal” skin is for you.** If you, your family, or others who help you with your...
care know how your skin looks when it is healthy, you will be more likely to notice when something changes—especially if you know the most common pressure ulcer sites (see figure 2 on page 12).

**Stage II**—At this stage, still considered mild, the ulcer involves only the skin—the *epidermis*, the *dermis*, or both. The ulcer looks like a scrape, blister, or shallow crater.

**Stage III**—At this stage, considered severe, the ulcer extends through both layers of skin and the *subcutaneous tissue* all the way to, but not completely through, the deep fascia. The ulcer looks like a deep crater with or without evidence of damage to neighboring tissue.

**Stage IV**—This is the most severe stage with the deepest levels of damage. In Stage IV, the ulcer extends all the way from the surface of the skin through the fascia to involve muscle and bone and may extend to tendons and joints.

The same forces that cause pressure ulcers can make skin thick and leathery. This type of dead, callused skin is called *eschar*. Because it prevents your health-care provider from seeing the tissues beneath, it is usually removed so that your pressure ulcer can be staged correctly. A qualified health-care provider usually removes eschar by using sterile instruments (scalpel, scissors, etc.).
What Can I Do to Prevent Pressure Ulcers?

Table 2 summarizes actions you can take and tools you can use to prevent pressure ulcers. Work with your health-care team to decide which ones are most important and practical for you. Then, focus on those strategies and check your progress regularly. If something works, stick with it; if it is not effective, ask for help in making changes.

**TABLE 2.**

**Strategies to Prevent Pressure Ulcers**

<table>
<thead>
<tr>
<th>STRATEGY</th>
<th>COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change positions regularly</td>
<td>People with a new injury are usually started on a schedule of turning in bed every 2 hours. Your health-care provider will work with you to cautiously individualize your turning schedule as you recover from your injury. If you need help, encourage those assisting you to use turning aids—sheets, a trapeze, or a lift—to protect your skin. When lying on your side, try to keep pressure off your trochanter (hip bone). Also, try to keep bony areas, like ankle bones and knees, from touching each other. When seated in a wheelchair, do a weight shift every 15 minutes for 15 seconds if your SCI is at T1 or lower. If you cannot shift your own weight (if your injury is at the cervical level), ask someone to assist you to do a weight shift or use a power mechanism for independent pressure relief every 30 minutes for 30 seconds.</td>
</tr>
<tr>
<td>Check your skin every day</td>
<td>Use your eyes and hands to check your skin carefully. This should be done at least twice each day—one in the morning and once in the evening. Pay special attention to common sites of pressure ulcers, including use of a long-handled or adaptive mirror for self examination (see Where Do Pressure Ulcers Occur? Page 12). If you need help, make sure those who assist you know what to look for (see What Do Pressure Ulcers Look Like? Page 13).</td>
</tr>
<tr>
<td>Keep your skin clean and dry</td>
<td>Clean and dry your skin as soon as possible when you have been sweating and after a bowel or bladder accident. Avoid soaps or other products that dry out the skin (such as those that contain alcohol). Avoid very hot water, which can dry out your skin or burn you. Be careful not to rub or press down on your skin too hard.</td>
</tr>
</tbody>
</table>

continued on page 16
### TABLE 2. continued

<table>
<thead>
<tr>
<th><strong>Use support surfaces on your bed and in your wheelchair (See What Is a Support Surface and Which Ones Should I Use? Page 18.)</strong></th>
<th><strong>When you are lying down:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Use support surfaces on your bed and in your wheelchair (See What Is a Support Surface and Which Ones Should I Use? Page 18.)</strong></td>
<td><strong>When you are lying down:</strong></td>
</tr>
<tr>
<td><strong>Check your equipment regularly</strong></td>
<td><strong>When you are lying down:</strong></td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td>• Use a pressure-reducing mattress or overlay.</td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td>• Use pillows or foam wedges behind your back and between your legs.</td>
</tr>
<tr>
<td><strong>Check your equipment regularly</strong></td>
<td>• Use a device that keeps all pressure off your heels (usually by raising your heels off the bed).</td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td>• Limit raising the head of your bed to 30 minutes at a time.</td>
</tr>
<tr>
<td><strong>Check your equipment regularly</strong></td>
<td><strong>When you are sitting in your wheelchair:</strong></td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td>• Use a wheelchair cushion that reduces the pressure under the areas at risk and distributes your weight over the greatest area. (See Figure 2 Common Sites of Pressure Ulcers Page 12)</td>
</tr>
<tr>
<td><strong>Check your equipment regularly</strong></td>
<td>• If you are in doubt about your cushion, contact the healthcare provider who ordered it. If you did not have a professional person recommend the cushion, contact your primary care physician for a referral for a cushion evaluation.</td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td>• If you travel by car and transfer onto the car seat, use a cushion to protect your skin. Make sure that the cushion is thin enough so that you do not hit your head when going over bumps in the road.</td>
</tr>
<tr>
<td><strong>Check your equipment regularly</strong></td>
<td>• Use padded seats on your shower/commode chair or other adaptive equipment.</td>
</tr>
<tr>
<td><strong>Choose appropriate clothing</strong></td>
<td><strong>Note: Avoid donut-shaped cushions because they reduce blood flow to surrounding tissues.</strong></td>
</tr>
</tbody>
</table>

Even the best equipment wears out with everyday use. Inspect each part of your wheelchair, especially the seat and back, and replace anything that no longer supports you or adequately distributes your weight. Shifting your weight in the chair is good for your body and the seat cushion. Vinyl seat and back upholstery on wheelchairs wears out more quickly than solid/hard components. All wheelchair cushions wear out, some, such as foam, more quickly than other materials. You can keep track of your equipment by using the **Equipment Diary** on page 42.

Avoid clothes that:
- Are too tight, including shoes, socks, braces, splints, clothes, and leg bag straps.
- Are rough enough to cause skin friction.
- Have hard studs, fasteners, or double-welted seams.
- Hold heat (such as nylon or wool); cotton is best.
### TABLE 2. continued

| Maintain an appropriate weight | This can be difficult when physical mobility is limited, but weight control is important to people with SCI. A nutritionist can help develop meal plans for you. An OT, PT, or KT can help develop an exercise plan for you. |
| Monitor your weight | If you gain or lose a lot of weight, it may change your size and your wheelchair may no longer fit well and your cushion may not be appropriate. Seats that are too large or too small can contribute to pressure ulcers. Monitor your weight and ask an OT, PT, or KT to check your wheelchair and cushion if your weight changes noticeably. On average, a weight gain or loss of 10% or more warrants assessment by your primary care physician. |
| Eat a well-balanced diet and drink plenty of fluids | Proper nutrition is essential for prevention and treatment of pressure ulcers. That means adequate total calories, protein, vitamins (zinc, vitamin C, vitamin A, vitamin E), and fluids. Carefully monitor your intake of caffeine and alcohol as both can dehydrate you and upset the balance of the fluids in your body. If you are having problems sticking to a healthy diet, tell your health-care provider. You may benefit from help with: |
| Be careful about heat | Be careful about exposure to heat. Many forms of heat can damage your skin and make pressure ulcers more likely, including: |

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continued on page 18
TABLE 2. continued

| Follow a regular exercise program | Regular, daily exercise (if approved by your health-care provider) will contribute to your overall health and well-being, including reducing the risk of pressure ulcers. Exercise can help:  
• Strengthen your muscles  
• Improve your heart and lung condition  
• Increase your flexibility  
• Boost your energy |

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**What Is a Support Surface and Which Ones Should I Use?**

A **support surface** is any bed, mattress, mattress overlay, or seat cushion that is intended to reduce pressure, especially to areas vulnerable to pressure ulcer development. It is important to remember that the wheelchair itself is an important part of the support surface.

Support surfaces for the bed and wheelchair **reduce the risk** of pressure ulcers. **They do not heal them.** Many of the support surfaces and techniques used to prevent pressure ulcers are also used during the time you are being treated for a pressure ulcer. They may **enhance** healing, but they are only one component of a prevention or treatment package that contains many parts. If you had rehabilitation in a facility with a special SCI unit, including a medical center, most likely your health-care provider referred you for a wheelchair and cushion evaluation. If you have questions about the recommended equipment, contact either the health-care provider who cared for you during rehabilitation or the therapist who recommended your equipment. If you did not have rehabilitation in a facility with a special SCI unit, contact the health-care provider who cared for you in the general hospital or other facility. This individual should be able to refer you for assistance with your essential equipment. If you are a veteran, and did not receive rehabilitation at a VA SCI center, contact your local PVA chapter for information and assistance.

For more information, see the series of consumer guides *Expected Outcomes: What You Should Know* available by calling toll-free (888) 860-7244 or download a free copy by
All equipment should meet your individual needs. Remember, the equipment that was recommended for you during rehabilitation, or shortly thereafter, may not be appropriate later as you increase the amount and types of activities in which you participate. There are a number of factors, other than those associated with your SCI, that determine the type of pressure-reducing equipment that may be recommended for you. The individual assessing your needs should ask the following questions:

- What are your regular daily activities and life-style (work, school, leisure)?
- With whom do you live and who assists you on a daily basis?
- Do you have access to all areas in your residence (doorways, carpet vs. hard flooring)?
- How do you get around in your community?
- What is the landscape like around your home?
- What resources are available to you for replacement and repair of equipment?
- Do you have any specific preferences regarding your equipment?
- Do you know whom to contact if you have a problem with your equipment that may be related to your skin?
- Do you know under what circumstances it would be necessary to contact your health-care provider or other health-care provider (nurse, social worker, or therapist) about your equipment?

The result should be equipment that works well for you and those who help in your care. If not, be sure to let your health-care provider know, so that you can try something else. Also, what is right for you right now may not be right for you later in life.

Always remember that you are the most important member of the rehabilitation team. It is essential that you
have enough information, and the right information, about your equipment, and other issues about your SCI, so that you can contribute to the decisions that will result in healthy skin and good health. All questions and concerns are important. Be active in seeking out the facts that will shape your health and well-being.

**Important:**

Financial coverage (reimbursement) for support surfaces for the bed and wheelchair differs among insurance companies and other third-party payers. Before you buy anything, check your policy to see what your insurer will cover. If you encounter problems with reimbursement, contact your social worker (or case manager) if you worked with one during your hospitalization. If you did not have a social worker (or case manager) during your hospitalization(s), ask your health-care provider to refer you to an appropriate person. The therapist who ordered the equipment for you may be able to help. However, this individual may not have all the answers regarding your insurance coverage.

**Beds**

There are two broad categories of support surfaces for beds: *static support surfaces* and *dynamic support surfaces*.

*Static support surfaces* for the bed are either mattresses themselves or mattress overlays. These devices may be air filled or made of foam, a gel material, or a combination. What the device is made of and how it is designed provide the pressure-reducing and pressure-distributing elements of the device.

*Dynamic support surfaces* depend on a power source and change their support features in timed cycles for maximum reduction of pressure. They are used when:

- You have ulcers on multiple body surfaces.
- You cannot be positioned without pressure on an ulcer.
- You cannot be turned or positioned due to other medical conditions (contractures, spasms, etc.).
- An ulcer is not healing on a static support surface.

Some examples are the alternating air pressure mattresses (powered) and the non-powered air displacement mattress.
Watch Out for “Bottoming Out”

*Bottoming out* is the term used to describe what happens to support surfaces that no longer provide adequate pressure reduction and support. This may be due to the age of the device, moisture from incontinence or excessive perspiration, inadequate support under the mattress or overlay (bed frame or hospital mattress) or, as in the case of an air-filled wheelchair cushion, a puncture that lets air seep out. Over time, bed and chair surfaces are squashed/compressed and flattened. When this happens, they no longer provide adequate protection against the effects of pressure. (See *Equipment Diary* Page 42.) It is important to note that foam support surfaces come in a variety of thicknesses and densities (stiffness). Recognizing these variations is essential if pressure ulcers are to be prevented.

One easy way to check for bottoming out is to put a hand, palm up, under the support surface at places where vulnerable body parts or a pressure ulcer would rest on it. (See *Common Sites of Pressure Ulcers* Page 12.) Another way to check is by placing the open hand with palm against the skin or clothing at the bony prominence and estimating the seat cushion or support thickness below by feeling with the fingers (see Figure 4). If the surface is less than an inch thick in those places, it has bottomed out and should be replaced. Mattresses and overlays should be checked at least once a month. Air-filled static mattresses and wheelchair cushions should be checked at least once a week.

A more accurate way to check for bottoming out or whether a support surface is the right one for you is to have your physical or occupational therapist evaluate pressures across the support surface using a pressure mapping device. This device uses dozens of sensors linked to a computer that will show a picture of high- and low-pressure areas across your support surface.

**FIGURE 4: HAND CHECK OF BOTTOMING OUT**
**Specialty beds** are another type of dynamic pressure-reducing device. There are two major types of specialty beds: low-air loss and air fluidized. Generally, these are used in hospitals following pressure ulcer surgery. Rarely are they used in the home because they are very heavy, may be difficult to transfer in and out of, and require high-energy consumption. Some of the newer low-air-loss beds can be used in the home because they are more easily managed than air-fluidized beds. A fail-safe system or back-up batteries are needed by home-users in case of power outages. Low-air-loss beds generally reduce pressure and control moisture.

Although air-fluidized beds reduce pressure and manage moisture, they can dry out moist dressings prematurely. In addition, they are very expensive and do not allow for changing positions or elevating the head of the bed.

**Wheelchairs and Seating Systems**

The wheelchair is the foundation on which the pressure-reducing seat cushion is placed. A number of important factors must be considered before a wheelchair cushion or seating system is recommended. The ones that pertain to you, the individual with an SCI, are:

- Your height, weight, and body build
- Your sitting posture (Do you sometimes slouch or have any curvature?)
- Your ability to shift your weight
- Your level of comfort
- Your length of time sitting in the wheelchair
- Your daily activities (types and frequency)
- Your financial and social resources

Factors that pertain to your wheelchair and cushion are:

- The type of wheelchair that meets your mobility needs (such as manual versus motorized, tilt-in-space versus recliner, solid seat versus sling seat).
- The cushion’s ability to support your body and promote good posture.
- The cushion’s cost, care, and maintenance.
Table 3 describes some benefits and limitations of four categories of seat cushions.

Wheelchairs and seat cushions wear out with use. Get into the habit of inspecting your wheelchair and cushion on a regular basis. If the seat and back upholstery of the wheelchair are vinyl (sling style), inspect them at least twice a year to determine if there is any need for repair or replacement. (See Equipment Diary Page 42.) Remember, the more active you are and the more you sit in your wheelchair, the sooner the materials will wear out. Tires also need to be inspected for safety and function.

Wheelchair cushions wear out at different rates. Foam cushions wear out sooner than cushions of other materials. Check the foam for changes in its texture, color, or ability to support you. Replace foam cushions if you notice these changes or if you develop a new red spot anywhere. Air-filled and fluid-filled cushions last longer than foam cushions. Generally, you should consider replacing your air-filled cushion when it develops a leak that cannot be repaired. Fluid-filled cushions should be replaced when its material seems to be becoming more liquid than solid.

**What Should I Do If I Get a Pressure Ulcer?**

Pressure ulcers can be treated more easily when detected in their early stages. The earlier you notice a change in your skin, the sooner you can start treatment and reduce your risk for more serious problems. If you or others who help you see a suspicious area on your skin, you should get off of it immediately. If your skin does not return to its normal appearance within 24 hours, call your health-care provider right away. Your health-care provider may ask you to come in and have the area examined.

**What Should I Expect When I Visit My Doctor?**

Your health-care provider should:

- Ask you questions to update your medical history, discuss what help you have at home, inspect the equipment you use, and discuss what caused your ulcer.
### TABLE 3.
Four Seat Cushion Types: Some Benefits and Limitations

<table>
<thead>
<tr>
<th>Cushion Category</th>
<th>Benefits</th>
<th>Limitations</th>
</tr>
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| Foams                    | • Can be shaped to fit the user, for lower pressures and more stable support while sitting  
|                          | • Lightweight                                                            | • Wear out relatively fast                                                   |
|                          | • Lower in cost                                                          | • Retain heat                                                               |
|                          | • Available in many forms                                                | • Hard to clean                                                             |
|                          | • Can be flat or contoured                                               | • Support features change quickly when exposed to heat or moisture          |
|                          |                                                                          | • Become hard in cold weather                                               |
| Fluid-filled Cushions    | • Covered with easy-to-clean material                                    | • Gel-filled cushions may be better shock absorbers than pressure reducers  |
| (water, gel, etc.)       | • Effective for many different users                                     | • May be expensive                                                          |
|                          | • Distribute pressure more evenly                                        | • Heavier weight                                                            |
|                          | • Control skin temperatures better                                       |                                                                            |
|                          | • Gel-filled cushions may reduce shear                                   |                                                                            |
| Air                      | • Lightweight                                                            | • Tendency to puncture                                                      |
|                          | • Easy to clean                                                          | • Must be checked frequently for proper air pressure and maintenance       |
|                          | • Effective for many people                                              | • Hard to repair                                                            |
|                          | • Reduce shear and peak pressures                                        | • May interfere with balance and posture                                    |
| Combination*             | • Tailored to each person by combining a variety of materials            | • Additional individual devices are created by using removable and adjustable parts from cushions with a variety of components such as hip guides, wedges, etc. |
|                          |                                                                          | • May be expensive                                                          |

*May use foams of different densities or combinations of gel, air, and foam.
• Perform a physical examination that includes a thorough inspection of your skin.

• Order laboratory and other diagnostic tests (i.e., blood or radiology tests) to evaluate the extent of the pressure ulcer and any other possible medical problems that may have contributed to the development of the pressure ulcer.

• Perform a thorough examination of the pressure ulcer, including measurements of the ulcer and descriptions of other observations, such as color, drainage (exudate), odor, infection, etc.

• Perform a thorough examination of the area around the ulcer, looking for signs of swelling, warmth, and/or skin damage caused by moisture (maceration) from problems with bladder or bowel management.

• Discuss next steps in the treatment of your ulcer.

• Include family member(s), attendant(s), or others who assist you with your care in discussions, if appropriate.

What Is the Best Treatment for Me?

There is no “one-size-fits all” treatment for pressure ulcers. Treatments may range from the simple to the very complex. Your health-care provider may:

• Tell you to get off the area until your skin returns to normal.

• Use products that cleanse the area, such as normal saline or wound cleansers.

• Use products or methods that remove dead tissue.

• Prescribe antibiotics if you have an infection.

• Change the type of wound dressing as the condition of your ulcer changes.

• Consider and use other treatment technologies, such as vacuum assisted closure and electrical stimulation.

• Recommend surgery.
You and your health-care provider will discuss the best course of action for healing your pressure ulcer. All of the options will be presented to you so that you can make an informed decision regarding the treatment choices. Many things will determine your best treatment, including:

• What is your current state of health and nutrition?
• What is the size and stage/severity of your pressure ulcer?
• Is there any evidence of infection?
• Do you have other medical problems that might interfere with healing, such as diabetes or circulatory problems?
• Do you have a prior history of pressure ulcers and pressure ulcer surgery?
• Do you have adequate insurance coverage?

What Should I Know About Nonsurgical Treatments?

Nonsurgical treatments are listed below. Remember, your pressure ulcer may require some of the procedures and not others.

• Cleansing the ulcer.
• Removing infected and dead tissue from the ulcer (debridement).
• Using a dressing on the ulcer.
• Monitoring the ulcer regularly to see if it is healing.

Cleansing—The first step in treating a pressure ulcer is to clean it. Cleaning removes germs and unhealthy tissues that interfere with healing. Normal saline is the cleansing agent most often used. Your health-care provider will use a normal saline or another wound cleansing product that is not an anti-septic. **Do not use products such as hydrogen peroxide as they may be harmful to the tissues.** You or those who help you at home will be shown how to clean the ulcer when you change the dressings. It is important to be gentle, so the skin is not stretched and stressed.
**Important:**
Anyone who helps an individual with a spinal cord injury and a pressure ulcer should remember that when cleansing the pressure ulcer:

- Always wear gloves to protect the individual being treated as well as yourself against contamination.
- Always discard cleansing applicators (such as cloths and sponges), used dressings, and gloves in a plastic bag that is tied closed.

**Debridement**—Debridement is defined as the removal of dead or infected tissue from a wound. There are several different ways to debride an ulcer. These include autolytic, enzymatic, mechanical, sharp, and surgical debridement. Debridement can be performed either at the bedside or in the operating room. Your health-care provider will assess your pressure ulcer, determine if it needs to be debrided, and determine the most effective debriding method for you. If you have questions about this procedure, ask your health-care provider for an explanation of the types of debridement and why a specific one was chosen for you.

**Dressings**—Dressings are products that protect the pressure ulcer from bacteria contamination and trauma. They can be used to apply medication, absorb drainage, or debride the ulcer. Dressings are used to provide a moist wound environment, which promotes healing. There are hundreds of pressure ulcer dressings on the market today. They are grouped together based on what they do when they come in contact with a pressure ulcer. Some of the major categories include:

- *Transparent films*
- *Hydrocolloids*
- *Hydrogels*
- Hydropolymer
- Foams
- *Alginates*
- Gauze dressings
Your health-care providers will select a dressing based on the condition/severity(stage of your ulcer (e.g. presence of drainage, infection, eschar) and the presence of other health-related conditions discussed in this guide. They will provide you with information and instructions for using the dressings appropriately.

**Monitoring**—Examine your pressure ulcer every time your dressing is changed. If you are unable to see the area, use a hand-held, long-handled mirror or ask the person who helps you with your daily living activities to inspect the ulcer and the area around it. This is very important to determine if your treatment plan is working and the ulcer is healing. Report any additional problems to your physician or other health-care providers including:

- Pain or discomfort around the ulcer.
- A change in swelling, skin color, or skin temperature.
- Fluids seeping through the dressing.
- A strong smell around the dressing.

In general, the ulcer should show signs of healing in two to four weeks. If it does not, your health-care provider will discuss changing your treatment plan.

**What Should I Know About Surgical Treatments?**

If you have a deep (Stage III or IV) or a complicated pressure ulcer, your health-care provider may suggest that you see a plastic surgeon. The surgeon will examine you thoroughly, to determine if surgery is the best treatment for your ulcer. Like so many aspects of health care, the best surgical technique for closing your ulcer will depend on factors specific to you.

**Before Surgery**

The health issues described below can complicate surgery and its recovery. If you have any of these conditions, your health-care provider will take steps to address and manage them before your surgery.
• **Infected pressure ulcer**—The ulcer will be cleaned thoroughly. Your health-care provider may prescribe antibiotics.

• **Poor nutrition**—Poor nutrition can make you more prone to pressure ulcers and affect healing. If you are malnourished, vitamins or other dietary supplements may be suggested to boost your nutrition and immune system.

• **Bowel management problems**—For proper healing, a pressure ulcer must be kept clean after surgery. If you are having problems with bowel management—especially if the ulcer is near your anus—your health-care provider will discuss options for preventing contamination.

• **Spasms**—Severe spasms may contribute to pressure ulcers or cause problems with healing. Problems occur because when you experience a spasm, the surgical area will be put under greater stress, compromising the incision and/or flap. If you have spasms and are on medication, your health-care provider may change either the actual medication or the dose to control the spasms.

• **Other health problems**—Heart disease, lung disease, and diabetes can interfere with healing. Your health-care provider should be aware of these conditions to make sure they are stable before you have surgery. If you have any concerns about the effect of the surgery on your general health, tell your surgeon so your fears and worries can be addressed.

• **Urinary tract infection**—People with SCI are prone to urinary tract infections, which increase the risk of infections in other areas of the body. Your health-care provider will want to treat any infections you may have before surgery.

• **Smoking**—Surgical sites need good blood supply for healing. Smoking narrows blood vessels and can affect blood flow. The health benefits of quitting are many, but timing may be an issue. **If you are trying to quit, do not use nicotine patches before surgery!**
nicotine from patches stays in your body longer than nicotine from cigarettes and can delay healing.

After Surgery

Your health-care provider will discuss your individual post-pressure ulcer surgery recovery plan. Always **ask for written instructions** on what you are supposed to do—and not do.

If you have surgery to repair a pressure ulcer, most likely you will be in the hospital for four to eight weeks after surgery. Members of your health-care team (health-care providers, nurses, therapists, etc.) will recommend special bed surfaces and positioning and transfer techniques to keep pressure completely off the surgery site. Your family members or others who will help you during your recovery will be instructed on the best post-operative ways to promote healing. (See **What Is a Support Surface and Which Ones Should I Use?** Page 18.) For a speedy recovery, make sure you and everyone who helps with your care follow all the team’s directions.

**Remember**, do not hesitate to ask questions if you are uncertain about something or do not fully understand the instructions or recommendations.

A post-surgery plan will be developed to meet your individual needs. In general it will include:

- Prolonged bedrest to allow adequate wound healing prior to return to sitting. This commonly takes four to eight weeks.
- Daily observation of the surgical site by health-care providers.
- **Range of motion** exercises for your hips and knees to get you are ready to begin sitting. The timing of this is determined by the surgeon.
- Progressive sitting program to build up tolerance on the surgical site.
- Assessment of relevant equipment for repair or replacement (wheelchair, cushion(s), etc.).

Full recovery may take 8 weeks or longer. Some people who have had pressure ulcer surgery will stay in the hospital
throughout the entire course of treatment and recovery. Others will leave the hospital for part of the post-surgery time and return for a sitting program and equipment assessment and fitting. This will vary depending on where you had your surgery and your financial and social resources.

The timeframes described are general. Be sure to ask your health-care provider what you should expect, so that you can make plans for your recovery. Also, remember that your health-care provider can do only so much. It is up to you to stick with your recovery plan and let your health-care provider know if you have any problems or if there are obstacles (barriers) to your complying with the instructions.

**Can Pressure Ulcers Come Back After They Heal?**

The *recurrence* of pressure ulcers is very common among people with spinal cord injury. However, the type of treatment you receive for your pressure ulcer—nonsurgical or surgical—does not affect how many times you get pressure ulcers, either at the same site as an earlier ulcer or another area of your body.

There are a number of factors that put a person at higher risk that pressure ulcers will recur. Some examples include (see Table 1 page 10):

- Smoking
- Diabetes
- Heart disease
- Previous pressure ulcers and or surgery

People with any of the above risk factors need to examine their skin regularly to detect the early warning signs of pressure ulcers. Other factors that may contribute to recurrence include:

- Poor nutrition
- Worn-out or inadequate cushions
- Poor personal hygiene
- Incontinence
- Sitting or lying in one place too long
What Are Some of the Complications of Pressure Ulcers?

Pressure ulcers can contribute to other health problems, and other health problems can make pressure ulcers more likely. Common causes and complications are described below.

**Infection**—Infections can affect the skin, tissue, or bones. Whether your treatment involved surgery or not, infections can delay healing. They also increase the odds that a healed ulcer will come back. Be alert to signs of infection, which include:

- Skin redness (*erythema*) or any other change in skin color.
- Hardness, like a knot or lump under the skin (*induration*).
- Pus in the infected area or oozing from it (*purulence*).
- A bad odor coming from the affected area.

Your health-care provider will use specific laboratory tests to confirm the presence of an infection and identify what type it is. It may be necessary to do a biopsy, which is to remove tissue and/or bone and test them for infection. Once the infection type is known, your health-care provider can prescribe the right medication.

**Poor nutrition**—Pressure ulcers can deplete your body of the protein and fluids that it needs. Pressure ulcers also can trigger changes in your body’s metabolism that can cause you to lose weight and lean body tissue (not just fat). A special eating plan and vitamins can help. Your health-care provider may recommend that you consult a nutritionist for the best combination of foods and vitamins for healthy skin.

**Deconditioning**—While you are being treated for a pressure ulcer, your mobility will be significantly reduced, at least for a while. Weeks of bedrest are a possibility. As a result, you may become *deconditioned*. This will affect all major aspects of your fitness, including your flexibility, strength, and heart and lung (cardiovascular) endurance. During your recovery, ask your health-care provider about getting back to a progressive...
exercise program in which you start slowly and build your fitness and activities back to previous levels. As you make progress, you can revise your exercise program to fit your needs.

The wound—Surgery is performed to close a pressure ulcer. However, occasionally the surgical site can separate or split open again before it has had time to completely heal. Infection or trauma to the area are two of the things that can cause the site to open. If this happens to you, your health-care provider will try to determine the cause, so that it will not happen again. Surgery may be needed to re-close the wound.

Depression—Pressure ulcers are a very serious problem for people with spinal cord injury. They can interfere with and limit every aspect of your life—your mobility, pursuit of educational and/or vocational goals, functional independence, and social/leisure activities. They are also very expensive to treat and may result in a drain on your financial resources. They may also affect the way you look at yourself—pressure ulcers have been reported to lower self-esteem and diminish already achieved levels of functional independence. Any one of these factors can lead to depression. If you develop a pressure ulcer and you feel frustrated or depressed, consider the following:

• Use the recovery time to learn more about preventing pressure ulcers.
• Ask the hospital-based social worker, case manager, doctor, or therapist who works on the SCI unit about support groups for people with SCI (see Appendix A page 38).
• Order a copy of Depression: What You Should Know by calling toll-free (888) 860-7244 or download a free copy by visiting the Consortium for Spinal Cord Medicine’s web site www.scicpg.org. Tell your health-care provider about the professional guideline that is available and where to download a free copy.
• Ask your health-care provider for a referral to a mental health provider. Depression is a medical problem that can be treated effectively.

**Important:**
Your body changes over time, and so do your health care needs. As an individual with an SCI, you should be re-evaluated at least once each year to monitor those changes that might have an effect on your general health and skin status.

**A Final Note**
Pressure ulcers are a life long threat to people with SCI. In general, however, they are preventable. This requires your active participation by regularly examining your skin, keeping it clean and dry, eating properly, performing weight shifts, and monitoring the condition of your equipment. If you are unable to do these things independently, ask someone to help you. If you depend on others to help you, provide them with the information and direction essential to maintaining healthy skin. If you are experiencing problems with your skin or equipment, consult your health-care provider for direction to alleviate the problem as soon as you can. Pressure ulcer prevention must be a team effort. However, you, the person with a SCI, are the team leader. Take the responsibility; ensure that you are able to enjoy a long and happy life.
**Glossary**

**adherence** (ad-HEAR-enss)—Following a health plan or instructions. This includes everything from taking medicines on time and as prescribed to keeping a health-care provider’s appointment.

**alginites**—Soft, absorbent, non-woven dressings derived from seaweed that have a fluffy cotton-like appearance.

**autonomic dysreflexia** (AUT-oh-NOME-ic diss-ree-FLEX-ee-uh)—An abnormal response to a problem in the body, below an SCI, that causes high blood pressure. It’s most likely to happen if the SCI is at or above T6.

**bony prominences** (PRAHM-in-uns-uz)—Parts of the skeleton over which skin is especially at risk for pressure ulcers, e.g., ischium, trochanters, sacrum, coccyx, ankles, and knees.

**bottoming out**—What happens to a mattress overlay or seat cushion when it has been flattened by pressure over time and no longer provides enough support. A surface is said to have “bottomed out” when a hand check (upturned palm under the surface) finds less than an inch of support material where vulnerable parts of the body or an existing pressure ulcer would rest.

**coccyx** (COCK-six)—A small bone at the base of the spine (tailbone).

**comorbid** (koh-MORE-bid) **conditions**—Several health problems that exist in the same person, for example, SCI and heart disease.

**deconditioned**—Changes in the way the body functions as a result of physical inactivity. Changes include decreased maximum oxygen uptake, shortened time to fatigue during sub-maximal work, decreased muscle strength, and decreases in reaction time, balance, and flexibility.

**dermis** (DER-miss)—The second layer of skin, beneath the epidermis.

**dynamic support surface**—A pressure-reducing device that changes its support features in timed cycles, for example, alternating-air mattresses and shape-changing seats.

**edema** (eh-DEE-muh)—Excessive amounts of fluid in the tissues.

**epidermis** (eh-pih-DER-miss)—The outermost layer of skin.

**erythema** (ur-uh-THEME-uh)—Skin redness, for example, caused by sunburn or infection.

**eschar** (ESS-kar)—Thick, leathery, dead tissue.

**exudate** (ECKS-yoo-date)—Fluids caused by injury or swelling. For a pressure ulcer, the health-care provider will describe exudate by the amount, smell, consistency (e.g., thin and runny or thick and jelly-like), and color.

**fascia** (FASH-ee-uh)—A band of fibrous tissue deep below the skin. Fascia also surrounds muscles and some organs of the body.
**friction**—The mechanical force that occurs when skin is dragged across a coarse surface, like bed linens.

**health-care provider**—A person who plans and implements various aspects of your care. This person may be at any given time, a doctor, nurse, therapist, social worker, or psychologist.

**hydrocolloids**—A wound dressing containing absorbant gel surrounded by a flexible polyurethane foam of film baking. Available in paste form or adhesive wafers.

**hydrogels**—Water or glycerin-based gels. Insoluble in water. Available in solid sheets, amorphous gels, or impregnated gauze.

**incontinence**—Inability to control bowel or bladder function.

**induration** (in-der-A-shun)—Hardness, for example, a hard lump of tissue under the skin.

**ischia** (ISS-kee-uh)—The lowest of the three major bones that make up each half of the pelvis (“seat bones”).

**ischial tuberosities**—Plural of ischium. These are the bones of the lower pelvis and are often called “seat bones.”

**ischium**—One ischial tuberosity (see ischial tuberosities).

**maceration** (mass-er-A-shun)—Skin damage that occurs when skin has been kept too moist.

**necrosis** (neh-CROW-sis)—Tissue death.

**perineum** (pair-ih-NEE-uhm)—The lower part of the pelvis, from the bony pubic arch in front to the coccyx in the back.

**personal care attendant**—A person—such as a family member, friend, or hired helper—who assists with personal care or household tasks on a routine basis.

**primary care physician**—The physician who is responsible for managing your health needs and referring you to medical specialists as indicated.

**purulence** (PURE-uh-lunce)—Containing or oozing pus.

**range of motion**—The amount (range) or scope of movement at a specific joint.

**recurrence**—Formation of a pressure ulcer elsewhere subsequent to another ulcer or formation of a new ulcer at the site of a previous ulcer.

**reflex sweating**—An abnormal reflexive response to physical stimuli such as change in position, noxious stimuli, etc. that produces uncontrollable episodes of sweating below the level of injury.

**sacrum** (SAY-krum)—A triangle-shaped bone made up of five fused vertebrae that forms the back section of the pelvis.

**scapulae** (SKAP-yoo-lee)—The large, flat bones that form the back of the shoulder (the shoulder blade).
shear—A mechanical force that causes an opposite but parallel sliding motion of the body and the skin when they come in contact with different materials, like a support surface.

**static support surface**—A device that is placed on a bed or in a wheelchair and either because of the material(s) of which it is made or its design can reduce pressure. Examples are foam blocks, gels, and water-filled devices.

**subcutaneous tissue**—The area beneath the skin (often called superficial fascia) that is composed of connective tissue, which provides strength and support, and fat tissue, which provides some padding.

**transparent films**—A transparent, waterproof adhesive film that is moisture-vapor permeable and comfortable and that provides a moist, wound-healing environment.

**trochanters** (troe-KANT-ers)—The bumps on the “neck” of the thigh bone (femur).
Appendix A

Resources for People with SCI

Look in your local phone book to find federal, state, county, and local government agencies. For information on local resources, call the National Council on Independent Living at (703) 525-3406; or check the Internet at www.spinalcord.uab.edu.

Housing

Assisted living; personal care homes; return to own home; independent living centers; state veterans homes; nursing home placement; housing authority for subsidized housing and rental aid programs; local realtor; U.S. Department of Housing and Urban Development.

Finances

Supplement Security Income (SSI); Social Security Disability Income (SSDI); VA* for veterans who served in wartime or are connected to a branch of military service; workers’ compensation; food stamps; Aid to Families with Dependent Children (AFDC); State department of rehabilitation services.

Transportation

Local public transit authority; area agency on aging; state division of rehabilitation services; Medicaid taxi services; VA*; independent living centers; places of worship (churches, synagogues, mosques); rental van services.

Caregiver support

VA* for respite for veterans; respite care through local hospitals and nursing homes; homemaker services through VA or state funding; local support groups; the National Caregivers Association; mental health center or professional.

Personal care assistance

Home health agencies; independent living centers; family members; training of people who can hire and manage their own employees; Medicaid waiver programs; state funding options; VA*.

Peer support

Independent living centers; local rehabilitation hospitals; PVA*; National Spinal Cord Injury Association; local SCI or PVA* chapters; disability-specific support groups.

Home access

Independent living centers; civic groups; houses of worship; state department rehabilitation services; Medicaid waiver programs; VA*; PVA* Architecture; workers’ compensation.

Adaptive equipment

VA*; independent living centers; PVA*; National Spinal Cord Injury Association; Medicare; private insurance.
Leisure, sports, and recreation

Independent living centers; PVA*; National Spinal Cord Injury Association; houses of worship; YMCA/YWCA; local fitness centers; county parks and recreation service; Chamber of Commerce; state sports associations; senior citizen centers.

Individual, family, and caregiver support

Independent living centers; local rehabilitation hospitals; mental health center or professional; local SCI or PVA* chapters; disability-specific support groups.

Jobs, vocational help

State employment agency; independent living centers; state department of vocational rehabilitation; VA*.

*VA = Department of Veterans Affairs; PVA = Paralyzed Veterans of America. References to VA are appropriate for veterans only.
Medical History

Name ________________________________________________________________

Date of birth: ____/____/____     Sex:  □ M or □ F

Date of spinal cord injury: ____/____/____

Level of injury:     □ Complete     □ Incomplete

Allergies, including medications:

____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

List medications taken regularly (prescription and over-the-counter):

1. ______________________________ 7. ______________________________
2. ______________________________ 8. ______________________________
3. ______________________________ 9. ______________________________
4. ______________________________ 10. ______________________________
5. ______________________________ 11. ______________________________
6. ______________________________ 12. ______________________________

List medications taken as needed (prescription and over-the-counter):

1. ______________________________ 7. ______________________________
2. ______________________________ 8. ______________________________
3. ______________________________ 9. ______________________________
4. ______________________________ 10. ______________________________
5. ______________________________ 11. ______________________________
6. ______________________________ 12. ______________________________
Description of pressure ulcer(s):
(include location, grade, duration, treatment plan, outcome, etc.):

Date: ____/____/____  Location: ______  Grade: ____  Date resolved: ____/____/____

____________________________________________________________________

____________________________________________________________________

____________________________________________________________________

Date: ____/____/____  Location: ______  Grade: ____  Date resolved: ____/____/____

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Date: ____/____/____  Location: ______  Grade: ____  Date resolved: ____/____/____

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Date: ____/____/____  Location: ______  Grade: ____  Date resolved: ____/____/____

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Date: ____/____/____  Location: ______  Grade: ____  Date resolved: ____/____/____

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____________________________________________________________________
### Equipment Diary
(e.g., wheelchair, bed, cushion(s), mattress/overlay, shower chair/commode)

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<th>Item Type</th>
<th>Size</th>
<th>Vendor/Manufacturer</th>
<th>Serial Number</th>
<th>Date received</th>
<th>Warranty Expiration</th>
<th>Number</th>
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Emergency Information

In Case of Emergency, Call: __________________________________________
Relationship: ________________________________________________________
Phone Number: (______) ______________________________________________
Alternative Phone Number: (______) ____________________________________

Insurance Information

Name of Insurance Company: __________________________________________
Identification Number: ________________________________________________
Group Number: ______________________________________________________
Phone Number: (______) ______________________________________________

Attendant/Caregiver Information

Name:________________________________________ Date Hired: __________
Address: ____________________________________________________________
City: ____________________________________ State:____ Zip: ____________
Home Phone: (____) ________________________________________________
Cell Phone: (____) ________________________________________________
Pager Number: (____) ______________________________________________
Email Address: (____) ______________________________________________
Acknowledgements

The Consortium for Spinal Cord Medicine Clinical Practice Guidelines is composed of 19 organizations committed to improving spinal cord injury (SCI) care and treatment. The Consortium Steering Committee established a guideline development panel to make recommendations on the prevention and treatment of pressure ulcers following SCI. The recommendations within this consumer guide are based on scientific research compiled from 1966 to 2000 and used in the Consortium’s clinical practice guideline (CPG) Prevention and Treatment of Pressure Ulcers Following Spinal Cord Injury: A Clinical Practice Guideline for Health-Care Professionals. The CPG development panel was assisted by an expert team from the University of North Carolina at Chapel Hill who reviewed the literature and determined the quality of the research. The Paralyzed Veterans of America provided financial support and administrative resources for all aspects of guideline and consumer guide development.

The consumer panel chairperson was Susan L. Garber, MA, OTR, FAOTA. The panel consisted of five members with experience in the management and treatment of the pressure ulcers in SCI individuals. For many with SCI, pressure ulcers are a major life-limiting problem. Creation of a consumer guide that addresses the problems of and the many solutions to the prevention and treatment of pressure ulcers required a diverse, experienced, and sensitive panel. The Consortium would like to thank all members of the consumer guide panel for providing the essential ingredients of knowledge, experience, empathy, and practicality.

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In the end, it is those with SCI who are continually living with and learning about pressure ulcers that are the best evaluators of a teaching tool such as this consumer guide. The Consortium would like to thank the consumer focus group for their critical review and comments on the manuscript, including Chairman Fred Cowell, Ronald P. Amador, Dr. Craig Bash, Robert Herman, Ronald Hoskins, Kenneth Huber, and John Jackson. Their varied life experiences with SCI provided wise perspectives that refined and improved the consumer guide.

Finally, it is essential to recognize all investigators studying the effects
of pressure ulcers following SCI. Research is the source of solutions; there is still much to be done in the future. Pressure ulcers continue to be a fertile area for research!

The Consortium will continue to develop clinical practice guidelines and consumer guides on topics in spinal cord injury care. Look for consumer guides on other topics in spinal cord injury at www.scicpg.org.