



## PVA MEMBER WEBINAR ON COVID-19 - TIMELINE

1. **Opening remarks** (0:00)- Heather Ansley, Associate Executive Director of Government Relations
2. **Welcome Message** (1:50) – David Zurfluh, President
3. **Overview and Introduction** (2:45) – Carl Blake, Executive Director
4. **Medical Service & Healthcare** (6:27)- Amanda Millisits, Director of Medical Services
5. **Veterans Benefits** (16:53) – Peter Gaytan, Associate Executive Director of Veterans Benefits
6. **Government Relations** (20:00) – Heather Ansley, Associate Executive Director of Government Relations
7. **Communications** (30:08) – Liz Deakin, Director of Communications
8. **Veterans Benefits - Continued** (32:26) – Peter Gaytan, Associate Executive Director of Veterans Benefits
9. **Medical Service & Healthcare - Continued** (38:52)- Amanda Millisits, Director of Medical Services
10. **Question and Answer Period** (42:52)
  - a. Is the VA providing masks to veterans or how can they go about getting them elsewhere? (43:16)
  - b. What is the VA's plan for rescheduling routine exams that cant currently happen in person, for example, a dental cleaning? (44:53)
  - c. Is there any specific data or information on how the virus impacts people who may have MS, ALS or spinal cord injury/disease? (45:55)
  - d. What recommendations do you have for members on how they can do contingency planning in the event their caregiver/family becomes ill and is unable to care for them? (47:20)
  - e. Is the response to the coronavirus making claims responses back from the VA significantly late? (48:38)
  - f. Tell us about some of the work that PAVE is doing as far as employment for our members? (49:40)
  - g. Can you tell us about the VA's efforts around testing for the virus, and are their plans for widespread or drive thru testing? (51:08)
  - h. Is the VA considering drive thru processing such as lab work for veterans? (52:18)
  - i. Is the antibody test available to individuals with spinal cord injury/disorder? (53:02)
  - j. Is there any contingency plan to receiving prescription drugs thru the mail? (53:44)





- k. Once there is a vaccine, will individuals such as those with SCI/D be able to be included in the clinical trials? (54:45)
- l. Is there someone specific at the VA that should be contact if a veteran loses access to their caregiver? (55:41)
- m. Have we heard anything about shortages on protective equipment that will keep VA employees safe? (56:38)
- n. Is it possible for veterans to get protective equipment for their caregivers? And if so how do they do that? (57:43)
- o. If a caregiver was exposed to another with COVID-19 and self-quarantined for 14-days, when would it be ok for that person to return to their duties?(58:20)
- p. What are some of the specific/top things PVA member should be concerned about around COVID-19? (59:46)
- q. Is there a plan for the rescheduling of annual exams with the VA? (1:00:46)
- r. Will a veteran be provided a mask by the VA hospital or ER when they arrive? (1:01:38)
- s. We understand compensation (CMP) exams have been disrupted – are there plans for them to be rescheduled? (1:02:52)
- t. Do we have any indications when it will be possible for individuals to go to the SCID centers in person for their routine needs? (1:04:24)
- u. What happens if an individual if they need to go to a hospital and what recommendations do you have if someone isn't close to a VA health center? (1:05:36)
- v. Are we seeing that glove/face mask prescriptions are not being provide to veterans or caregivers?(1:07:13)
- w. How would an ALS patient avoid getting triaged out of getting a ventilator? What do you recommend veteran do to avoid this? (1:08:55)
- x. Are we foreseeing any potential future shortage of PPE given the high demand now?(1:12:42)
- y. What should a veteran do if they cannot get their regular shipment of gloves or other equipment that they typically receive? (1:13:24)
- z. What should a veteran do in the event of an emergency need of supplies? (1:15:08)
- aa. We have received concerns about SCID patients being relocated to non-SCID wings when there are beds available in the SCID unit, what can you tell us about this? (1:15:47)
- bb. If you are already using a ventilator as part of your every day care, within the VA system can your ventilator be confiscated and given to someone else that needs it? (1:17:11)





- cc. Do you know what happens if someone that needs a ventilator during COVID-19 but has a Do Not Resuscitate order?(1:18:24)
- dd. Talk us thru some of the information and resources we can find on [pva.org/COVID-19](https://pva.org/COVID-19)? (1:19:50)