Paralyzed Veterans of America continues to monitor the impact COVID-19 is having on our members, who are veterans with spinal cord injury and disorders, such as MS and ALS. They have unique health challenges and ongoing concerns that are often unmet during this time of isolation.

Between May 4-14, PVA conducted a third survey. Over 500 respondents revealed the impact COVID-19 is having on their health, finances, and their lifestyles as some communities begin lifting stay at home orders.

PVA has developed a Checklist Planning Guide to help veterans meet emergent caregiving needs. We also encourage members to upgrade their My HealtheVet accounts as soon as possible, and to use them to connect with their providers to secure refills of supplies and medications, as well as addressing other needs.

We are committed to the health and well-being of our members, caregivers, staff, community and all veterans. We are continuing to monitor how the virus is impacting our members, by closely working with VA and Capitol Hill to address the crucial needs of paralyzed veterans who need specialized care.

Paralyzed Veterans of America 3rd Member Survey

Respondents indicated the preventative measures they intend to take:

- 82.6% will continue social distancing
- 75% will wear masks or gloves
- 26% will wear masks or gloves
- 82% will wash their hands

Financial Impact:

- 18% suffered job loss or layoff in household
- 66% have received their stimulus check

Top Concerns:

- 91% have neither been diagnosed with COVID-19
- 49% have received outreach from the VA's SCI/D system of care
- 53.3% exposure to virus if they go out for care
- 53% rescheduling of routine appointments
- 52% ability to go to VA or community health care provider
- 50% access to masks and gloves in order to safely go out
- 26% will travel by bus, train, or airplane
- 28% don't plan to resume normal activities at this time
- 60% would go to grocery stores
- 61% would go to restaurants
- 27.9% would stay in a hotel or timeshare

As many parts of the country begin to open up, respondents said they would continue to be cautious about resuming normal activities:

- 82.6% will continue social distancing
- 75% will wear masks or gloves
- 26% will wear masks or gloves
- 82% will wash their hands

PVA National Office
PVA members can contact PVA National at 1-800-424-8200 to be connected directly with a staff member who can specifically address benefits or health care issues or needs.

White House/VA Hotline
Get 24/7 help! Call 1-833-946-2311. Calls are answered by a live agent 24 hours a day, seven days a week, 365 days a year.

MISSION Act and COVID Questions
Contact MyVA 311 at 1-844-MyVA311. For general COVID-19 info or info for MISSION ACT.

IMPACT of COVID-19: 3rd Member Survey

Respondents said they had been diagnosed with COVID-19

91% confirmed by testing

4

50% have received outreach about their well-being

65% were contacted by VA health care provider

9

91%

57.5%

55%

53.8%

53.2%

50.4%

26%

28%

60%

61%

27.9%

82.6%

75%

26%

18%

$66%

have neither been diagnosed with COVID-19

rescheduling of routine appointments

ability to go to VA or community health care provider

ability to resume normal community activities

exposure to virus if they go out for care

access to masks and gloves in order to safely go out

will travel by bus, train, or airplane

26% don't plan to resume normal activities at this time

will go to grocery stores

will go to restaurants

will stay in a hotel or timeshare

82.6% will continue social distancing

75% will wear masks or gloves

26% intend to remain at home

18% suffered job loss or layoff in household

66% have received their stimulus check

PVA members can contact PVA National at 1-800-424-8200 to be connected directly with a staff member who can specifically address benefits or health care issues or needs.